

Feedback

Students' opinions about lessons or activities can be collected using **Feedback** tool. This enables instructors to receive valuable insights to enhance the educational process or training platform. There are two types of feedback on the **AWN** Training Platform:

Feedback on the Training Course

- Log in to your account on the **AWN** platform
- Navigate to the training course you want to evaluate
- From the course page, look for the feedback title
- Select the feedback title

6- Survey

Training Beneficiary Satisfaction Survey

Mark as done

- Click on **Answer the Questions** to start evaluating the training course

Answer the questions

Thank you for participating in the training course, and we would like to know your evaluation of your experience through this short questionnaire. Your opinions will help us improve our services and meet your future expectations

Section 1: Overall program evaluation

1- How do you rate the quality of the training content?

Excellent
 Very good
 Good
 Acceptable
 Poor

2- Was the information presented clear and easy to understand?

Yes, completely
 Yes, somewhat
 Unclear in parts
 Not at all clear

Section 2: Trainer Performance

1- How would you rate the overall ease of use of the platform?

Excellent
 Very good
 Good
 Acceptable
 Poor

- Once you have completed the survey, click on **Submit your answers**

Feedback on the Training Platform

- From within the training platform, scroll to the bottom of the page and select **Beneficiary Satisfaction Survey**
- Click on **Answer the questions** to start evaluating the training platform

Answer the questions

Thank you for taking the time to participate in this survey. Our goal is to improve your experience on our platform, and we value your opinions and suggestions. All responses are confidential and will be used for the purpose of improving the quality of the platform

Mode: User's name will be logged and shown with answers

Section 1: General Information

1- Age group?

- Less than 20
- Between 20 and 30
- Between 31 and 40
- More than 40

2- How would you describe your level of experience using the Internet and electronic applications?

- Beginner
- Intermediate
- Advanced

3- Purpose of using the platform:

- Improve professional skills
- Learn a new field
- Fulfill work/study requirements

Required

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Cancel

- After completing the survey, click on **Submit your Answers**

Thank you for your time and contribution to the development of our services!

Required

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Submit your answers

Cancel